

Hyatt Legal Plans

A MetLife Company

March 4, 2015

Pinellas Legal Center, PL
John P. Joseph, Esq.
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Phone: 727-490-1782

RE: Compliment from Chris [REDACTED], EMC


Dear Mr. Joseph:

I am happy to pass along a compliment we received! We have received an e-mail from a mutual client Chris [REDACTED]. The plan member was extremely pleased with the service your office provided. In his e-mail he stated:

I contacted Mr. Joseph for a contract review, as my wife and I were buying a home as part of our relocation to Florida. In the beginning, I was pleased with the service offered by Mr. Joseph, he was prompt, courteous, and professional. Ours was a pretty run of the mill document review as part of the purchase of the house, nothing too involved or intricate. Mr. Joseph reviewed the documents made some suggestions and offered some good advice. Already, this was more than I expected from a contract review. However, because of confusion on the part of the title agency our closing went totally off the rails, I'll spare you the gory details, but suffice to say that Mr Joseph was the only person in the entire process who I felt was representing my interests. I have no idea the number of phone calls he made and the time he spent on our case but his presence was invaluable. He went way above and beyond what I expected from him, and I can't say enough about how pleased I was about the level of service I received and I wanted to make sure that you knew what a happy customer I was.

I would like to thank you on behalf of Hyatt Legal Plans for the outstanding level of service you have provided. We look forward to such continued success in working together.

Very truly yours,


Michelle Ronay
Panel Representative
Hyatt Legal Plans

